

Clinical Communication Evaluation

Think you've got your clinical communication figured out? Take this assessment to see how you compare with some of the nation's leading hospitals.



COMMUNICATION ROADBLOCKS	Level of Concern				
	No Concern	Minor Concern	Moderate Concern	Serious Concern	Don't Know
Time spent locating the right resources reduces the time nurses spend by the bedside.					
Miscommunication between clinicians causes confusion and creates delays in response time to urgent patient/family issues					
Inefficient communication delays care coordination and affects the quality of care provided.					

NOISE & INTERRUPTION ISSUES	Level of Concern				
	No Concern	Minor Concern	Moderate Concern	Serious Concern	Don't Know
Overhead paging produces disruptive noise impacting our patient's healthy healing environment.					
Alarms constantly sounding affect the way patients rest and cause nurses to develop alarm fatigue.					
Inability to distinguish alarm priority causes care coordination interruptions and creates room for error.					
Noise interruptions create clinical distractions and affect hospital HCAHP scores.					

OUTDATED COMMUNICATION DEVICES	Level of Concern				
	No Concern	Minor Concern	Moderate Concern	Serious Concern	Don't Know
Insufficient texting capabilities create impractical communication alternatives and reduce productivity.					
Inability to distinguish between various alarm notifications cause alarm fatigue and jeopardize patient safety.					
Lack of a visual user directory causes our nurses to lose time identifying and locating the proper clinical or ancillary departments.					

HIPAA COMPLIANCE CHALLENGES	Level of Concern				
	No Concern	Minor Concern	Moderate Concern	Serious Concern	Don't Know
Continuous communication interruptions delay patient care by forcing the nurse to leave the bedside to receive calls about other patients.					
Using personal mobile devices on public (cellular) networks to communicate patient information with physicians causes HIPAA violations.					
Discussing patient information via "hands-free" or speakerphone-only devices increases risk of exposing patient information.					

EQUIPMENT ISSUES	Level of Concern				
	No Concern	Minor Concern	Moderate Concern	Serious Concern	Don't Know
Inefficient charging solutions cause unnecessary interruptions, forcing time away from care coordination.					
Nurses are forced to carry a "clinical communication tool belt" resulting in cumbersome movements and disjointed communication workflow.					
Large, bulky devices cause inconvenience and poor adoption.					

FUTURE PREPAREDNESS BARRIERS	Level of Concern				
	No Concern	Minor Concern	Moderate Concern	Serious Concern	Don't Know
Devices are limited in ability to integrate, access or handle new waves of EHR technology.					
Device is unable to access patient information.					
Device is incapable of utilizing future technologies and applications.					

Voalte provides compelling software solutions for healthcare institutions that solve communication problems at the point-of-care. For more information, visit www.voalte.com or call 877-VOALTE1 (862-5831).