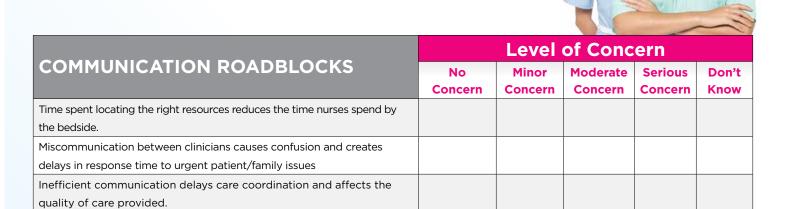
Clinical Communication Evaluation

Think you've got your clinical communication figured out? Take this assessment to see how you compare with some of the nation's leading hospitals.



| NOISE & INTERRUPTION ISSUES | Level of Concern | | | | | |
|--|------------------|------------------|---------------------|--------------------|---------------|--|
| | No Concern | Minor Concern | Moderate Concern | Serious Concern | Don't Know | |
| Overhead paging produces disruptive noise impacting our patient's healthy healing environment. | | | | | | |
| Alarms constantly sounding affect the way patients rest and cause nurses to develop alarm fatigue. | | | | | | |
| Inability to distinguish alarm priority causes care coordination interruptions and creates room for error. | | | | | | |
| Noise interruptions create clinical distractions and affect hospital HCAHP scores. | | | | | | |

| OUTDATED COMMUNICATION DEVICES | Level of Concern | | | | | |
|---|------------------|------------------|---------------------|--------------------|---------------|--|
| | No Concern | Minor Concern | Moderate Concern | Serious Concern | Don't Know | |
| Insufficient texting capabilities create impractical communication alternatives and reduce productivity. | | | | | | |
| Inability to distinguish between various alarm notifications cause alarm fatigue and jeopardize patient safety. | | | | | | |
| Lack of a visual user directory causes our nurses to lose time identifying and locating the proper clinical or ancillary departments. | | | | | | |



| HIPAA COMPLIANCE CHALLENGES | Level of Concern | | | | | |
|--|------------------|------------------|---------------------|--------------------|---------------|--|
| | No Concern | Minor Concern | Moderate Concern | Serious Concern | Don't Know | |
| Continuous communication interruptions delay patient care by forcing the nurse to leave the bedside to receive calls about other patients. | | | | | | |
| Using personal mobile devices on public (cellular) networks to communicate patient information with physicians causes HIPAA violations. | | | | | | |
| Discussing patient information via "hands-free" or speakerphone-only devices increases risk of exposing patient information. | | | | | | |

| EQUIPMENT ISSUES | Level of Concern | | | | | |
|--|------------------|------------------|---------------------|--------------------|---------------|--|
| | No Concern | Minor Concern | Moderate Concern | Serious Concern | Don't Know | |
| Inefficient charging solutions cause unnecessary interruptions, forcing time away from care coordination. | | | | | | |
| Nurses are forced to carry a "clinical communication tool belt" resulting in cumbersome movements and disjointed communication workflow. | | | | | | |
| Large, bulky devices cause inconvenience and poor adoption. | | | | | | |

| FUTURE PREPAREDNESS BARRIERS | Level of Concern | | | | | |
|--|------------------|------------------|---------------------|--------------------|---------------|--|
| | No Concern | Minor Concern | Moderate Concern | Serious Concern | Don't Know | |
| Devices are limited in ability to integrate, access or handle new waves of EHR technology. | | | | | | |
| Device is unable to access patient information. | | | | | | |
| Device is incapable of utilizing future technologies and applications. | | | | | | |

Voalte provides compelling software solutions for healthcare institutions that solve communication problems at the point-of-care. For more information, visit www.voalte.com or call 877-VOALTE1 (862-5831).

