AVG CloudCare™ – new and improved

When small business IT management can be more flexible and with even less hassle...

Why complicate?

With the new version of AVG CloudCare™ the complexity, cost and hassle for you and your customers in removing old protection software has been eliminated with a single click.

Our new competitor antivirus removal tool allows you to quickly and easily uninstall your customer's previous solution before you install AVG CloudCare™.*

Higher Protection

AVG CloudCare™ 2.1 release has been upgraded with the very latest AVG 2013 antivirus technology and features to keep your customers protected. Now the need for complicated and time consuming removal of any pre-defined competitor antivirus products has been eliminated. Competitive antivirus products can be completely removed by simply selecting all three deployment methods, including direct install.

Better Control

Content filtering schedules can be set to only allow access to websites outside of office hours and new activity reports show what users are doing online or trying to access in historical data.

The customer dashboard can be personalized so you can specify the most important information displayed in real time that you need to be able to access quickly and clearly. There are new, additional alerts so you can push updates or resolve issues even before the customer is aware of them.

More flexibility

Offer each customer a more personalized and appropriate service with a greater range of options when it comes to component installation. You can tailor each antivirus installation according to specific customer requirements quickly and easily just by checking the components they need.

With an enhanced subscription option of 24 months, you now have a more flexible range of three payment options to offer customers: monthly, yearly or 24-month (two-year) payments.

Less hassle

Access every device's virus vault without having to log into individual PCs so you can delete or restore files with a single click. Choose one of three simple, improved deployment options – an email invitation, a redistributable package or remote deployment – that can be customizable to suit your needs.

Update individual devices and upgrade services across a customer network automatically which minimizes the impact on customer network bandwidth.

Get started today simply call 866-833-5727 or email reseller@avg.com

AVG. CloudCare™

AVG CloudCare™ 2.1 release - **Improvements and updates**

Unlock even more from AVG CloudCare™ with the latest AVG 2013 version that makes small business IT management even simpler.

Enhanced and new features – 2.1 release

Easy removal of competitor antivirus products
Remove any predefined competitor antivirus products* with all three deployment methods (see below). Removal of competitor software is silent.

Latest AVG 2013 antivirus technology
AVG CloudCare™ uses the latest AVG 2013 antivirus technology that keeps customers fully protected without the need for manual updates.

Simpler access to virus vaults
Remotely manage virus vault contents on selected devices/device groups and across entire infections networks. Delete infection and restore files for devices without the need to login to individual PCs.

Improved AVG® Content Filtering scheduling
Flexible controls allow employees to access websites that you want them to see in time intervals.

Improved AVG® Content Filtering reporting
A new content filter activity report allows you or a self-managed customer to access real-time information on employees' Internet use via device names, user logged in, IP address, action (if they were blocked, warned or allowed) and total count (how many times they were blocked, warned or allowed).

Additional alerts
Two new alerts have been added to the new 2.1 release: antivirus protection event (triggered if one of Anti-Rootkit, Resident Shield or Identity Protection is disabled) and no scan for X days event.

Simpler deployment options
When you need to add devices, select one of the three following options: email invitation and download; create a redistributable install package or remote deployment.

Dashboard interface improvements
Real-time information about each customer's network can now be viewed in clearer and more accessible formats, such as nine live alerts in one new widget within the AVG CloudCare™ Action Center, view alerts and content filtering graphs over the last 7-day period from the dashboard, and improved tool widget that lets you add devices, groups, policies, alerts and users with a single click.

Upgrade of customer-side components
Configure update schedules for AVG CloudCare™ Agent, AVG® AntiVirus, AVG Content Filtering and AVG® Remote IT (beta), and select the 'update company' option for cross-network actions. You will also be able to push customer-side component upgrades across networks using a device selected as the master agent that reduces the demands on the customer network bandwidth.

24-month payment option
In the new release a third billing option – 24 months – has been added to the existing monthly or yearly billing options.

Personalize component installation
Ensure that each customer receives exactly the component they want (Email scanner, Online Shield, AVG Surf-Shield and Firewall).

Additional alert filtering options
Now you can filter alerts based on their alert severity (high, medium, low) or other fields such as AVG CloudCare™ services, devices, disk and memory space, protection disabled, threat detection, Windows® services plus many more.

*Some antivirus products are not supported or some may not be removed because they are password protected.