



REPORT MANAGER

An Easy and Fast Way to QUANTIFY
the Value of Your Managed Services

Report Manager is an essential tool to quickly and easily quantify the value of managed services, drive the right IT discussions, and build a Trusted Advisor relationship with customers.

QUICKLY ANSWERS TOUGH IT QUESTIONS LIKE THESE...

- What have we done for you today?
- What issues have we proactively prevented?
- How have we saved you money?
- How can IT do a better job of supporting your core business?
- Where is your network at risk?
- And many others.

CHOOSE FROM OVER 45 READY- TO-USE REPORTS

Report Manager gives you the top reports used by successful, high growth MSPs. Get what you need to demonstrate your value and position your managed services solutions to improve your customers' business performance.

A CUSTOMIZABLE MSP BUSINESS REPORTING TOOL

Report Manager provides you with the flexibility to easily customize our library of report templates AND allows you to create entirely new reports to meet your specific reporting needs. You're completely in control!

OVER 45 PRE-BUILT REPORTS IN FOUR FUNCTIONAL AREAS

A comprehensive RMM business reporting solution for quickly capturing metrics on critical IT activities including:

- Security Monitoring (Patch, AV, Event Log, Firewall Incidents)
- Network Assessments and Asset Inventory (Hardware, Software, Warranty)
- Autotask®/ConnectWise®/N-able Help Desk Manager Data
- Server Performance and Capacity Planning
- Network Reliability
- Application Availability
- Build your own custom reports
- See all reports www.n-able.com

**"WITH THE MANAGED DEVICES
VS TIME REPORT, WE CAN QUICK-
LY, ACCURATELY, AND CONFI-
DENTLY INVOICE OUR CUSTOM-
ERS. THIS IS GOING TO SAVE
MANY HOURS EVERY MONTH
AND BRING IN EXTRA REVENUE!"**

- Wim Lamot, Technical Manager, Accel

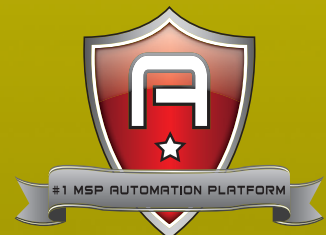
✓ INCLUDES A LIBRARY OF
45 READY- TO-USE
REPORTS

✓ A CUSTOMIZABLE RMM
BUSINESS REPORTING
SOLUTION FOR CREAT-
ING UNIQUE REPORT
TEMPLATES

✓ INDUSTRY-LEADING
DATA RETENTION CAPA-
BILITIES MEET COMPLI-
ANCE AND REGULATORY
NEEDS

**“OUR ABILITY TO
PROACTIVELY PROVIDE
REPORTS ON BUSINESS
CRITICAL ASPECTS OF A
CUSTOMER ENVIRONMENT
IS A POWERFUL SUPPORT
AND SALES TOOL.”**

- Pat Moore, Network Operations
Manager, CalTech



www.n-able.com

WHAT'S NEW IN VERSION 4.3

CUSTOMER-LEVEL BRANDING

INTEGRATION WITH HELP DESK MANAGER

WINDOWS 2012 R2 SUPPORT

GET UNIQUE HIGH-VALUE REPORTS LIKE THESE...

EXECUTIVE SUMMARY REPORT

- Uses industry-leading scorecard and dashboard-style graphics to visually present key IT information
- Executives "get it" in seconds - with little or no explanation required: spend less time explaining "how to read" the report and MORE time discussing critical insights
- Provides an overall score for the network followed by a detailed

breakdown in key areas of the IT infrastructure: Asset Management, Security Monitoring, Data Protection, Network Reliability, Performance, and Ticket Summary

TICKET SUMMARY REPORT

- Integrates with two of the IT industry's leading PSA solutions - Autotask and ConnectWise - plus N-able Help Desk Manager
- Provides a single Ticket Summary Report with a holistic view of reactive (help desk) tickets AND proactive tickets
- Dynamically pulls analytical information from tickets into an easy-to-read report that facilitates analysis and troubleshooting

MANAGED DEVICES VERSUS TIME

- Built for billing and PSA/RMM audits
- Quickly produces a checklist at the end of the month to track and quantify changes to your customer's managed device counts over the reporting period

- Automates the manually intensive task of matching up billing against managed devices.

AV STATUS REPORT

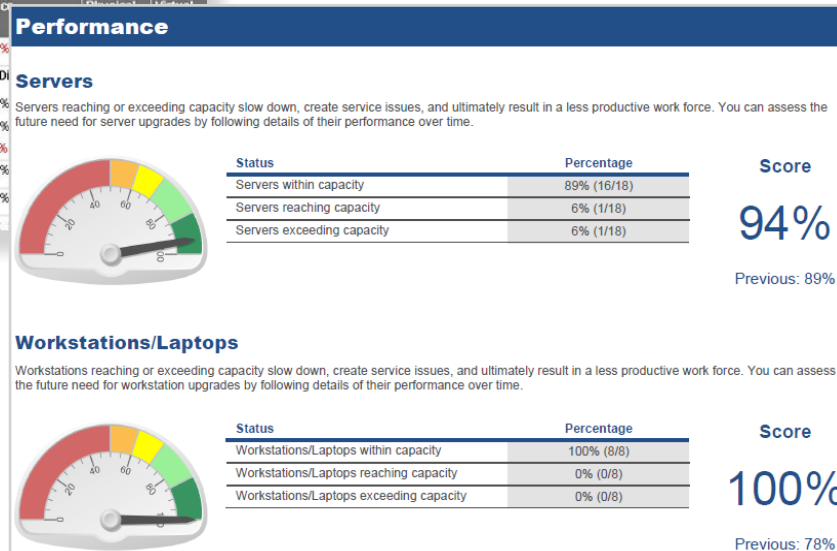
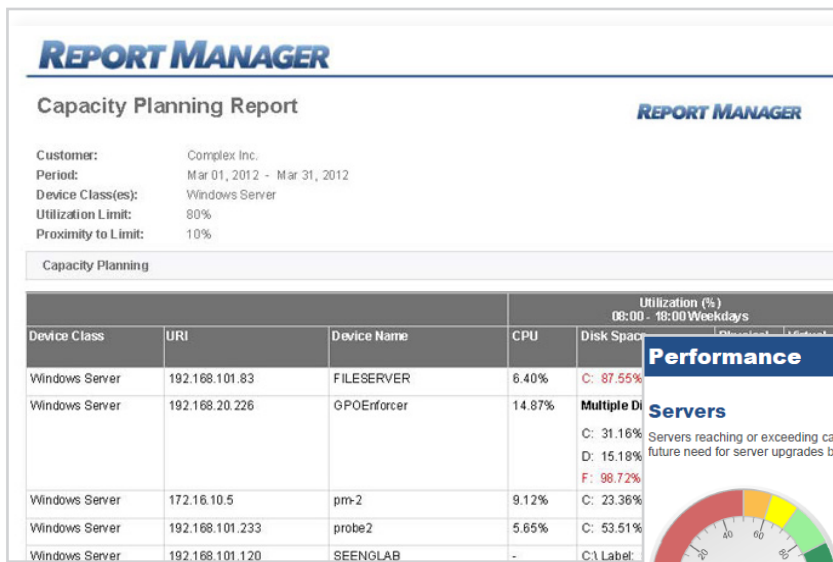
- Reports on AV solutions used by customers regardless of vendors
- Ensures you know what is going on in your clients' environments by summarizing AV solutions including the updated vs. outdated status and where AV scanning is enabled vs. disabled

AVAILABLE AS AN OPTIONAL MODULE

Report Manager is part of N-able's a-la-carte product offering that provides maximum flexibility to meet the specific needs of our MSP partners.

BUILD YOUR BUSINESS

N-able also offers a flexible freemium licensing model, which provides free Essential licenses with Professional licenses to demonstrate quick value and fuel rapid growth.



See for yourself why Report Manager is a strategic RMM reporting solution of choice for top performing, growth-focused MSPs. Visit www.n-able.com.



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