

# LabTech Backup and Storage

Regardless of the types of businesses you provide IT services to or the size and complexity of the systems you manage, LabTech Backup and Storage can deliver the capability and functionality you need to protect Windows® or Linux® servers, workstations and laptops, and virtual environments. From on premise image backups for standalone machines to High Availability (HA) offsite image backups, the LabTech Backup and Storage solution provides a selection of comprehensive products that protect operating systems, applications, configurations, settings and data.

To deliver our partners this wide selection of dependable backup and storage options, LabTech Software has collaborated closely with best-in-class IT backup and storage and data recovery providers with extensive product lines that offer an array of features and functionalities. Through these integrations, the LabTech Backup and Storage solution can provide data protection and recovery for physical machines, virtual machines and the cloud.

### LabTech Multivendor Backup Management Dashboard

The LabTech Multivendor Backup Management Dashboard enables data management from multiple environments and different vendors from a single dashboard. LabTech's single-pane-of-glass backup management dashboard empowers IT professionals with continuous monitoring and total visibility into their clients' networks. Multivendor management is simplified with a centralized overview of all computers that use supported disaster recovery software, enabling IT professionals to monitor backup jobs in real time, and create, edit and backup jobs across multiple machines.

### Acronis

Acronis Backup & Recovery<sup>™</sup> solutions help organizations of all sizes simplify and automate backup and disaster recovery processes, including the ability to manage geographically distributed PCs, laptops, workstations and servers. With Acronis disaster recovery, deployment and migration software, users protect their digital information, maintain business continuity and reduce downtime.

#### **Features and Benefits**

- Create disk image backups that contain the full operating system, applications, data and user preferences.
- Restore and recover your systems, applications and data in minutes, not hours or days. Save time, money and enjoy the peace of mind of having your clients' valuable digital assets well protected.
- Enjoy integration into the LabTech console, which allows for automatic

backups and data recovery with just a few clicks.

- Recover individual files and folders as needed from backup images without having to restore the entire disk, saving time and adding data protection to disaster recovery.
- Convert system backups into virtual machine formats, affording the benefits of virtualization whenever they're needed.

# Dell AppAssure

Dell AppAssure<sup>®</sup> is the fastest and easiest backup and disaster recovery software for Windows servers, MS Exchange, SQL servers and virtual environments. This award-winning solution enables organizations of any size to quickly, easily and affordably backup and recover any object—from block level data to individual files—with fast local recovery and total bare metal restore from a remote replication site.

#### **Features and Benefits**

- Restore an entire server with recovery time objectives (RTO) of seconds and recovery point objectives (RPO) of minutes with full user access.
- Guarantee your clients 100% reliability of their recovery of backup files with Dell AppAssure recovery verification technology.
- Recover data from any VM server. Dell AppAssure was designed for virtual and physical environments, enabling the absolute fastest recovery possible.
- Enjoy tight integration with Exchange, SQL and SharePoint.
- Instantly recover large volumes and reduce application downtime.

# Computer Associates Technologies

Computer Associates (CA) Technologies is an IT management software and solutions company with deep expertise across all IT environments—from mainframe and distributed to virtual and cloud. For more than 30 years, CA Technologies has provided businesses the ability and expertise to optimize their technologies by simplifying the complexities of diverse, continually changing IT environments. CA Technologies' ARCserve® products give IT service providers control over their clients' evolving businesses by delivering total protection, recovery and availability to systems applications and data.

#### **Features and Benefits**

- Monitor the status of all backup activities, find the nodes that are taking the longest, locate backed up data, discover if data is encrypted and ready for disaster recovery, and track volume, disk and memory usage on each of your production servers.
- Provide your clients with the best protection without affecting their network performance, while offering business-grade management control.
- Restore individual Active Directory objects from a system state backup without having to reboot the Active Directory domain controller. Conduct object level and system level restores using a single system state backup.
- View the entire environment via an easy-to-read network diagram, including all of the servers, storage and other

devices, showing how they relate to each other and to the CA ARCserve Backup media server(s). Access backup status, methodology and other key information using an easy drill down on each component.

- Browse and backup replicated data, restore data to the production or replication server, create synthetic full backups, view CA ARCserve Replication and HA reports, and launch the CA ARCserve Replication and HA graphical user interface (GUI) from within the CA ARCserve Backup GUI.
- Protect the Windows operating system, system state, applications and data through physical to virtual and virtual to virtual replication and failover to a Microsoft Hyper-V replica server.

### Doyenz

Built for VMware ESX virtualized environments, Doyenz rCloud<sup>®</sup> addresses the shortcomings of existing business continuity and disaster recovery solutions for small to medium-sized businesses (SMBs). rCloud leverages ESX virtual machine snapshots to make both full and incremental backups of virtual machines for enterprise-grade recovery of production environments.

#### **Features and Benefits**

- Prevent downtime and proactively prepare for disaster before it strikes with the rCloud Virtual Lab, which allows for virtual failover in the cloud in minutes instead of hours or days.
- Verify the status of your server backups, agents and production servers.
- Replicate physical and virtual Windows production

server environments daily to the cloud, including the operating system, applications and data.

- Set the bandwidth so it doesn't interfere with your clients' productivity. Doyenz allows you to control the amount of bandwidth you use.
- Decrease your recovery time objectives (RTO) by seamlessly restoring your clients' entire server environment in the cloud.



# StorageCraft

StorageCraft Technology Corporation is a premier software company focused on helping you backup fast and recover faster. StorageCraft's ShadowProtect<sup>®</sup> Small Business Server<sup>™</sup> for SMBs features innovative disk-based backup, disaster recovery, system migration and data protection solutions for servers, desktops and laptops.

#### **Features and Benefits**

- Quickly check the backup status of all managed systems from a central location. Gain visibility into the entire image backup process from a single dashboard.
- Monitor backup status in real-time for immediate response to alerts, minimizing the risk of data loss.
- Create, edit or modify a current backup job for any device across multiple sites from a centralized management screen.
- Perform automatic full and incremental backups of SQL, Exchange and other critical applications.
  Disable, enable, create, edit, delete or cancel backup jobs on demand.
- Deploy the ShadowProtect Backup agent remotely without having to visit machines in distant locations.

### Symantec Backup Exec

Symantec Backup Exec protects virtual and physical environments, simplifies both backup and disaster recovery, and offers unmatched recovery capabilities. Powered by Symantec V-Ray technology, Backup Exec restores entire servers, critical Microsoft applications and VMware or Microsoft Hyper-V virtual environments to dramatically minimize business downtime.

#### **Features and Benefits**

- Easily restore virtual machines, applications, databases, files/folders or granular objects from a single pass backup in seconds with patented V-Ray technology.
- Agentless backup of virtual machines.
- Integrated bare-metal, dissimilar hardware and physical to virtual (P2V) recovery.
- Best-of-breed data de-duplication to optimize any backup strategy with client, media server and appliance data de-duplication.
- Innovative and modern administration console and optimized scheduler make it easier than ever to set up backups, manage backup policies, perform disaster recoveries and convert backups to virtual machines for instant disaster recovery.
- Protects a broad range of operating systems, platforms, applications and databases in both virtual and physical environments with support for disk and tape storage devices.

