vtech[®] | Business Phones

VTech ErisBusinessSystem[™]

Four-line office phones that have it all

Not all offices are created equal. But no matter your size or function, one thing is true: You need a phone system that has the features, value and flexibility to meet your office's high demands. The VTech ErisBusinessSystem has it all.

This 4-line, expandable system keeps up with your growing needs but also keeps it simple—no need for complicated wiring or expensive installation technicians. It's a low-maintenance way to manage your calls and keep your business thriving.



UP416 Main Console



UP406 Extension Deskset



UP407 Accessory Cordless Handset

A cost-effective solution

ErisBusinessSystem is one of the most affordable 4-line office phone systems on the market today. It comes with all the features you'll find in a traditional PBX (public branch exchange) but on a smaller scale—and at a fraction of the cost.

Easy installation and setup

Setting up ErisBusinessSystem really is as easy as 1-2-3. Just connect your Ethernet cable and up to four telephone lines to the main console. Connect your desksets to your Ethernet network and then register your wireless accessories—handsets and headsets. No professional assistance required.¹

Grows with you

Get up and running right away with just the main console. As your business grows, add extension desksets—up to 15 total—and compatible cordless accessories.

Cordless freedom

Stay plugged in, even away from your desk. An accessory cordless handset lets you keep working while you're on the move in your office. For hands-free mobility, add a VTech IS6100 accessory cordless headset to the system.

Keeps you connected, 24/7

With a built-in auto attendant, you'll never miss a message again. Customize call handling during office hours and after, making sure callers are automatically routed to the right extensions and always feel like a priority.

Peace of mind, all the time

When you choose VTech for your business, you're buying more than a phone system. You're partnering with the #1 manufacturer of cordless phones in the world, with over 20 years of experience and 41 million handsets shipped. Plus, you'll enjoy the reliability that comes with an industryleading, standard two-year warranty.

Brains, brawn and beauty Transform your office with a system that has it all

5-party conferencing

Let more people in on the conversation—up to five, including you, two external lines and two other stations in the system.

Full-duplex speakerphone

Finally, a speakerphone that can keep up with your calls. Increase participation by allowing parties on both ends to speak and be heard—at the same time—for conversations that are more true to life.

Auto attendant

Program the system to answer outside calls, provide callers with a company directory, automatically forward calls to specific extensions and let callers record voice messages when there's no answer—any time of the day or night.

Call transfer

Keep business moving by transferring calls to other stations in the system, right away.

Digital answering system

Never miss a call with up to 60 minutes of recording time for incoming messages and memos on the main console and 20 minutes on each deskset.²

Two-way call recording

Need to review important details from a phone call? Two-way call recording lets you capture both sides of the conversation.

Speed dials

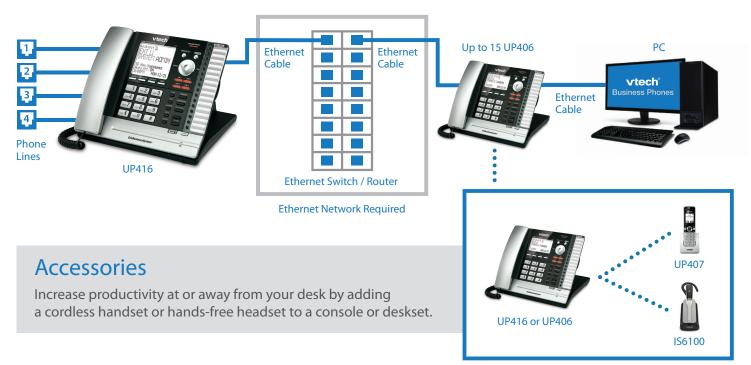
Program up to 32 phone numbers for easy one- and two-touch dialing (16 one-touch, 16 two-touch).

Line groups

Keep everyone in a department in the loop with line groups. Assign specific telephone lines to groups of stations, ensuring someone's always available to answer a call.

Do-it-yourself setup

Your home or office telephone lines connect to the main console. The desksets leverage your existing wired Ethernet network connections for installation that is quick and simple. No additional assistance required!



¹ If an active Ethernet network does not exist, a router (not included) will be needed to connect the console with the desksets.

 $^{\rm 2}$ Recording time depends on individual message characteristics.

ErisBusinessSystem [™] Features	UP416 Main Console	UP406 Extension Deskset*	UP407 Accessory Cordless Handset
System features			
Expandable up to 16 stations (1 console, 15 desksets)	\checkmark		
Cordless mobility			\checkmark
Intercom	\checkmark	\checkmark	· · · · · · · · · · · · · · · · · · ·
Call transfer	\checkmark	\checkmark	
Call privacy		\checkmark	
Station name editing	\checkmark	\checkmark	
Extension number selection	\checkmark	\checkmark	
Stand alone or system mode	\checkmark		
DHCP or static IP assignment		\checkmark	
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Multi-line features			
4-line operation	\checkmark	\checkmark	\checkmark
5-party conferencing	\checkmark	\checkmark	
3-party conferencing			\checkmark
Line groups	\checkmark	\checkmark	
4 lighted line status indicators	\checkmark	\checkmark	\checkmark
Power failure operation (line 1 only)	\checkmark		
Auto line selection	\checkmark	\checkmark	\checkmark
Prime line	\checkmark	\checkmark	•
Basic phone features			
Full-duplex speakerphone	\checkmark	\checkmark	
Cordless handset speakerphone			\checkmark
Music on hold	\checkmark	\checkmark	√
32-number speed dial	\checkmark	\checkmark	
50 phone book entries	\checkmark	\checkmark	
Access the phone book from console or deskset			\checkmark
10 selectable ringtones	\checkmark	\checkmark	\checkmark
Ringer volume control	\checkmark	\checkmark	\checkmark
Handset, speakerphone, headset volume control	\checkmark	\checkmark	\checkmark
Pre-dial, display dial	\checkmark	\checkmark	\checkmark
Auto redial	\checkmark	\checkmark	
Mute	\checkmark	\checkmark	\checkmark
Flash	\checkmark	\checkmark	√
Hold reminder	\checkmark	\checkmark	 ✓
Keytone	\checkmark	\checkmark	
Touch-tone/pulse dialing	\checkmark	\checkmark	
Local date, time setting	\checkmark	\checkmark	\checkmark
Home area code setting	_	\checkmark	 ✓
Hearing aid-compatible	\checkmark	· · · · · · · · · · · · · · · · · · ·	\checkmark
Tiltable base, 7-position	∨	V 	•
Wall-mountable	√	 ✓	\checkmark
PC port (bridge)	√	 ✓	•
Firmware upgrade	\checkmark	• •	
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ErisBusinessSystem [™] Features	UP416 Main Console	UP406 Extension Deskset*	UP407 Accessory Cordless Handset
Display and caller ID features			
Caller ID/call waiting**	\checkmark	\checkmark	\checkmark
200 call history entries	\checkmark	\checkmark	\checkmark
LCD backlight	\checkmark	\checkmark	\checkmark
LCD contrast control	\checkmark	\checkmark	
English/Spanish/French setup menu	✓	\checkmark	\checkmark
Auto attendant features			
Auto attendant	\checkmark		
Group mailbox (max 40 minutes of recording time)***	\checkmark		
Day/night mode	\checkmark		
Answer delay selection	\checkmark		
User-programmable outgoing greeting messages	\checkmark		
Digital answering system features			
Private mailbox (max 20 minutes of recording time)***	\checkmark	\checkmark	
Access the private mailbox from console or deskset			\checkmark
Two-way call recording	\checkmark	\checkmark	
Memo recording	\checkmark	\checkmark	
User-programmable outgoing greeting messages	\checkmark	\checkmark	
Date, time stamp	\checkmark	\checkmark	
Call screening	\checkmark	\checkmark	
Call intercept	\checkmark	\checkmark	
Selectable message length (1min/2min/3min/unlimited)	✓	\checkmark	
Answer delay selection	\checkmark	\checkmark	
Remote access	\checkmark	\checkmark	
Message alert	✓	\checkmark	
Accessories support			
Corded headset (2.5mm jack)	✓	\checkmark	\checkmark
Cordless DECT headset (IS6100)	\checkmark	\checkmark	

* Extension deskset requires a UP416 main console to operate.

** Use of Caller ID features requires a subscription available through your local telephone company.

*** Recording time depends on individual message characteristics.

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