



**Badger Meter**

## BEACON Advanced Metering Analytics Software Suite

### OVERVIEW

At the core of the Badger Meter BEACON Advanced Metering Analytics (AMA) managed solution is the innovative BEACON AMA software suite. In a secure hosted solution, the BEACON AMA software suite delivers powerful, easy-to-use data tools for the utility, including a consumer engagement website and smartphone/tablet applications (apps), that provide water intelligence for utilities and their customers.

Combined with proven ORION® AMI technology, the BEACON AMA software suite brings greater visibility and utility management control. Utilities can quickly and effectively implement the appropriate AMR/AMI technology, based on their unique reading data needs, all supported through the BEACON AMA software suite.

### BEACON AMA SOFTWARE

With tools beyond meter reading and network management, BEACON AMA software offers targeted Advanced Metering Analytics. BEACON AMA software puts interval meter data to work to increase efficiency in day-to-day utility operations and address demands for actionable intelligence.

BEACON AMA software includes these features and benefits:

- **Problem solver** – User intuitive data tools place the power of water consumption data at your fingertips, allowing you to rapidly respond to customer inquiries and quickly resolve—and even eliminate—many billing issues.
- **Customized design** – A customizable dashboard delivers information configured to user security access level in a format matched to the utility's individual requirements, providing data management integrity, security and control.
- **Works with you** – Integration with utility systems—billing, work order, inventory, Customer Relationship Management (CRM) and Geographic Information Systems (GIS)—streamlines and improves utility operations without disrupting the current utility billing interface file transfer process.
- **Find out fast** – Alert conditions can be set to monitor and notify users of system exceptions, including continuous flow, for faster leak detection.
- **Innovation at your service** – Secure, hosted platform with automatic software upgrades ensures the latest technology and features are always available.



### CONSUMER ENGAGEMENT TOOLS

With the BEACON AMA software suite, utility customers interested in managing their own usage patterns and consumption rates have access to their water usage data. The BEACON AMA software suite includes instructive consumer engagement tools consisting of a consumer engagement website, a smartphone/tablet mobile app, and email or mailable summary reports, which provide easy access to consumption data. With these tools, water consumers are able to view their usage activity, and gain a greater understanding and control of what they use and the value you provide.

#### EyeOnWater Online

The consumer engagement website, EyeOnWater Online, gives utility customers access to their water usage profiles in easy-to-understand consumption graphs. EyeOnWater Online provides a simple method for utility customers to establish alerts and create water budgets for better water usage management. Utilities can also communicate with their customers by posting notifications and alerts that are visible upon login to the consumer engagement website.

#### EyeOnWater Smartphone/Tablet App

The EyeOnWater app brings the power of EyeOnWater Online to your customer's smartphone or tablet. Alerts, notifications and water usage education are conveniently and readily available anytime using a mobile device.

#### EyeOnWater Email

EyeOnWater eSummary electronically delivers water usage information, including alerts, reports, billing and advertising, right to your customer's email inbox.

#### EyeOnWater Summary

The EyeOnWater Summary is a printable report of water usage information that utilities can include with customer billing statements.

## SMARTPHONE INSTALLATION TOOL

The smartphone installation app is another unique tool in the BEACON AMA software suite. BEACONTool facilitates the installation of ORION Cellular endpoints with the convenience and ease of a mobile app.

## TECHNICAL SUPPORT AND TRAINING

Configured for the utility, the safe and secure hosted BEACON AMA software suite provides utilities with regular updates, long-term support and maintenance. Comprehensive training is provided at the time of system deployment. To maintain best practices, a library of online videos and options for web-based training and support are also available. Once deployed, our technical support specialists may be contacted by phone, email and web to provide ongoing, customer-friendly support.

Additionally, Badger Meter offers extended customized training to further enhance user expertise.

## SOFTWARE ACCESS

Developed as a hosted software platform, the BEACON AMA software suite can be accessed through standard web browsers: Google® Chrome (29 or higher), Microsoft® Internet Explorer® (9 or higher), Apple® Safari® (5 or higher) or Mozilla® Firefox® (23 or higher).

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