Tigerpaw®

Customer Web Portal

Seamless communication between you and your customers

Putting a powerful self-help customer web portal in place is guaranteed to help your company provide high-quality customer service to your clients while reducing labor costs and increasing customer satisfaction.

Tigerpaw's web portal is a proven way to lower operational and labor costs while increasing customer loyalty. Serving as a virtual customer help desk, the customer portal provides better customer support to your clients around the clock.

The customer portal is completely customizable; upload your logos, set your color scheme, and choose your layout to brand the Tigerpaw Customer Portal to match your corporate website and branding. You control what users can and cannot access, both globally and on an individual basis.

- Brand and customize all skins and menus to reflect your company's image.

- Customize what items your customers see when they navigate the site and give them drill-down access to the information they consider most important.

- Drive customers to your portal to easily open tickets, ask questions, search for answers, check the work performed, the status of a request and more.

- Reduce support calls by allowing customers to submit and monitor tickets, update tasks, review invoices and check project statuses anytime.

- Provide role-based information from your Tigerpaw databse to your customers based on access to their security privileges.

ACCELERATOR SERIES

The Tigerpaw Customer Web Portal is part of the Red Accelerator Series, a set of tools to enhance your customer's experience.

Reduce support calls.
Customers can submit and monitor tickets via the web.

Provide a secure connection.
Allow access to multiple accounts/companies with a single login.

Tell them about it.
Promote important items without paying for expensive online advertising.