



MANAGED WORKPLACE®

Managed Services Platform
Exclusively for IT Service Providers

See All. Manage All. Service All.

See All.

Building on a unique hybrid agentless architecture and hundreds of policy modules for best practices monitoring and alerting, Managed Workplace gives service providers a complete view of their customers' entire IT environment, including computers, security systems, telecommunications equipment, printing and imaging assets, cloud services, mobile devices and more. With a comprehensive Central Dashboard and over 80 predefined reports, service providers use Managed Workplace to quickly discover all IP-based assets, identify business opportunities, demonstrate deep technological insight to their clients, and efficiently conduct thorough network audits to win new business.

"It's very easy to sell managed services with network audits. Based on the information gathered in these reports, every sales conversation starts with 'here's what's going on with your network and here's what we're going to do to improve things.'"

-Jeremy Nelson, President
FCS Consulting



View a snapshot of all monitored devices on the Central Dashboard



Win new business with Network Audits

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www.levelplatforms.com

LEVEL
PLATFORMS

Manage All.

By coupling powerful management and automation features with the ability to collect, collate and alert on all the information needed to quickly identify and address issues across the customer network, Managed Workplace empowers service providers to deliver competitive, differentiated, high-quality IT services. Using Managed Workplace, service providers can remotely and efficiently optimize configurations and network settings, manage security, automate routine maintenance tasks, update patches, conduct diagnostics and remediation, offer print supply replenishment services and more.

"We are able to do so much remotely now. I used to have to visit this one client two to three times per week, but now it's once per month. Now when I visit clients it's about relationships and selling—and it has definitely improved both."

-Tim Daly, Director of Network Solutions
The Genusys Group, Inc.

Service All.

The widespread success of Managed Workplace as an advanced remote management software platform and Level Platforms' outstanding reputation for quality customer service combine to form the essential foundation for our Network Operation Center (NOC) and Help Desk Services.

Fully integrated with the RMM platform, Managed Workplace NOC and Help Desk enables service providers to seamlessly extend and enhance their remote monitoring, remediation and support services with flexible, affordable, high quality, white label offerings including 24/7 managed services and technical support.

"Level Platforms' hosted RMM/NOC/Help Desk trifecta is a core component of our growth and value generation strategy. It's been a long time since I've been this excited about a service offering."

-Osama Faris, President & CEO
FAR

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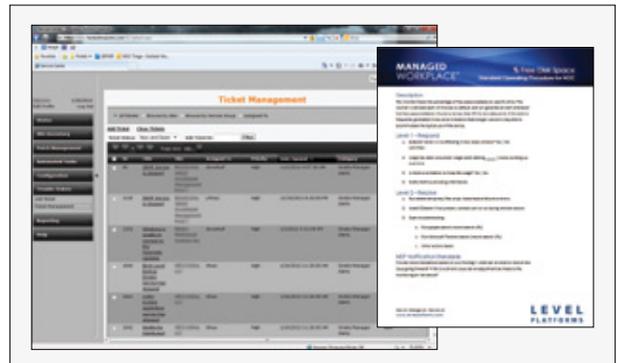
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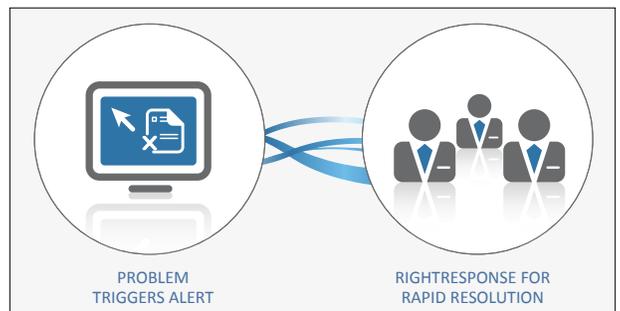
Monitor, alert and report on print assets and supply levels



Conduct remote back-end remediation in real time



Fully integrated ticket management and standard operating procedures



Extend your branded services, supported by our expertise and RightResponse workflow

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