

End User: **Old Adobe Union School District**

Computers: **Over 700**

Website: **www.oldadobe.org**

AVG solution: **AVG CloudCare™**

# A Smarter Approach To School IT Management

“[AVG CloudCare allows me to] remotely support users from anywhere, which is especially helpful after school hours when I’m not as close by. It saves an average 5-7 hours per week of having to go somewhere to deal with something.”

Larry Black  
IT Manager, Old Adobe Union School District

## Profile:

Larry Black is the sole IT Support for the Old Adobe Union School District in Petaluma, CA. Comprised of four elementary schools and over 2,000 students, the district employs a computer network of more than 700 machines.

## The Challenge:

The Old Adobe Union School District was using AVG Business Edition Version 9 and their license was approaching the end of its term, so Larry had the option to upgrade to the new AVG CloudCare for free!

## The Solution:

The district needed a strong antivirus program with management tools to protect the machines from inexperienced Internet users. After learning more about AVG CloudCare, Larry agreed it would be the best option for his district.

## The Benefits:

AVG CloudCare allows remote access to any machine that’s installed with it. When users, teachers and school employees take their computers home, Larry can provide direct support to them anywhere he has a web connection. He estimates that remote access saves him 5-7 hours per week of troubleshooting in person!

### The Situation:

The Old Adobe Union District in Petaluma, CA is a school district consisting of four elementary schools and around 2,000 students. Between all of the schools, there are over 700 machines.

Larry Black, the sole member of the IT support staff, oversees all of the machines. "We just needed a strong antivirus that could help protect machines from inexperienced users."

### The Opportunity

Having reached the end of his existing AVG license, Larry was given the option of upgrading to AVG™ 2013 or the new AVG CloudCare. After exploring the benefits of AVG CloudCare, he decided to implement it across his 700 machines.

Larry remarked, "One of the things that is really useful is that because you have a master server of sorts, you can create policies. Since we have multiple schools, and I want some machines to scan at different times than others, I can create profiles for certain computers. I can do this via the AVG CloudCare administrative panel."

"Cost per feature, it's one of the best deals out there. They're offering something that is really good. It's still getting refined and will only improve."

Switching to AVG CloudCare was a no brainer for the Old Adobe Union School District.

### The Experience : Old Adobe Union School District

“**Cost per feature, it's one of the best deals out there.**”

For Larry, moving to AVG CloudCare has streamlined his network and saved him an immense amount of time.

**“I can remotely support users from anywhere, which is especially helpful after school hours when I'm not as close by. I don't have to connect to a domain controller; I simply go to the AVG website. It runs automated scans, reports when it finds something and provides all the machine information so I can easily identify what and where the problem is. If it is critical enough that I need to intervene, I can go in remotely and take action. It saves an average 5-7 hours per week of having to go somewhere to deal with something. If I need to help someone, I can drag an installer, install, and walk away while it automatically restarts. It is easy to organize and I know where everything is.”**

### About AVG CloudCare™

AVG CloudCare™ is the free, cloud-based administration platform with “pay-as-you-go” services that simplifies the management of small business IT.

It delivers partners the opportunity to grow a managed security services business from a free platform that delivers many of the key functions of expensive enterprise IT management tools.

### Try AVG CloudCare™ FOR FREE!

Contact your AVG Rep for more information at **866.833.5727** or email **reseller@avg.com** or visit **www.avg.com/cloudcare**