

Tigerpaw®

Tigerpaw Mobile

An "On-The-Go" Field Service Management Solution

Tigerpaw understands how important it is for field technicians to have mobile access.

Tigerpaw Mobile was built as a hybrid application utilizing local application and HTML 5 for the way your technicians use our software in the field. It streamlines each process and provides efficient workflow when your technicians are working remotely. You can even keep track of your technicians' location directly from the dispatch board!

- **Increase Customer Satisfaction:** Contact your customer directly from the account view on your mobile device, keep up-to-the-minute record of every customer touch-point and work site activity along the way.
- **Process Driven:** Access your daily agenda right from your phone, you will be able to efficiently complete each job with just a click, including the ability to begin travel, end travel/begin work, update work and finish each task.
- **GPS Integration:** Tap an address for a service order will bring up your phone's navigation, making it easy to get to the customer – on time.

- **Multiple Platform Support:** Tigerpaw Mobile supports multiple platforms including Apple, Android and Blackberry devices. You can work with their preferred device to complete their work no matter where they are.
- **Occasionally Connected:** No connection? No problem. Stay connected even when your device isn't, because all your work will automatically sync when you have connectivity. Tigerpaw will behave the same whether you are connected to the internet or not.
- **Camera Support:** Need to snap a photo of a server room or phone board? Take pictures and attach them directly to your Tigerpaw tickets.
- **Signature Capture:** Your clients can simply use their fingers to sign your service orders – allowing you to avoid billing disputes and get paid more quickly.



**ACCELERATOR
SERIES**

Tigerpaw Mobile is part of the Blue Accelerator Series, a set of tools to enhance your customer's experience.

Easy Communications.

Call or email customers directly from Tigerpaw mobile with just one click.



Leverage the Mobile World.

63% of US population has smartphones. Now you can utilize the technology that your technicians already have.



Increase Efficiency.

No reason to bring daily paperwork back to the office and re-key into the system.




Tigerpaw®
SOFTWARE